

Bulletin

Date April 6, 1998

No ASQ-211-B
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Type Parts Manual Update
Policy Letter
• Service Information

Attention Service Managers
• Service and Parts Managers

Models Washer models LWA30 & LWA40

Issue Incorrect warranty certificate shipped with washer.

Action Some Amana washer models LWA30 and LWA40 may have been shipped with an incorrect warranty certificate part number 39160R2. See table below for serial numbers affected:

Models	Serial Number Break
LWA30	9801 - 9804
LWA40	9802 - 9804

The correct warranty has a warranty statement regarding the stainless steel tub. See correct warranty certificate part number 36146R2 on page 2.



**HOME LAUNDRY AUTOMATIC WASHER PRODUCT
FULL ONE YEAR WARRANTY
FULL FIVE YEAR WARRANTY ON TRANSMISSION
LIMITED FIVE YEAR WARRANTY ON CABINET
LIMITED TEN YEAR WARRANTY ON TRANSMISSION
LIMITED TWENTY YEAR WARRANTY ON STAINLESS STEEL TUB**

WARRANTY PROVIDES FOR:

FIRST YEAR Amana will repair or replace any defective part free of charge.

FIRST FIVE YEARS Amana will replace any defective transmission assembly free of charge.

SECOND THRU FIFTH YEARS Amana will provide a free replacement part, f.o.b. Amana, Iowa for any cabinet which proves defective to rust.

SIXTH THRU TENTH YEARS Amana will provide a free replacement transmission assembly, f.o.b. Amana, Iowa for any defective transmission assembly.

SECOND THRU TWENTIETH YEARS Amana will provide a free replacement part, f.o.b. Amana, Iowa for any defective stainless steel tub.

WARRANTY LIMITATIONS:

- Warranty begins at date of original purchase.
- Applies only to product used within the United States or in Canada if product is approved by Canadian Standards Association when shipped from factory.
- Products used on a commercial, rental, or leased basis are not covered by this warranty.
- Service must be performed by an authorized Amana servicer.

WARRANTY IS VOID IF:

- Serial plate is defaced.
- Product has defect or damage due to product alteration, connection to an improper electrical supply, shipping and handling, accident, fire, floods, lightning or other conditions beyond the control of Amana.
- Product is improperly installed or applied.

OWNER'S RESPONSIBILITIES:

- Provide proof of purchase (sales receipt).
- Normal care and maintenance.
- Having the product reasonably accessible for service.
- Pay for service calls related to product installation or usage instructions.
- Pay for premium service costs, over normal service charges, if servicer is requested to perform service outside servicer's normal business hours.

IN NO EVENT SHALL AMANA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES*

*This warranty gives you specific legal rights, and you may have others which vary from state to state. For example, some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you.

For warranty service, contact an authorized Amana servicer. Should you have a service problem that is not resolved locally,

Write: Amana Appliances
Amana, Iowa 52204

Or Phone: 1-800-843-0304 In U.S.A.
(319) 622-5511 Outside U.S.A.

Part No. 36146R2
November 1997

Printed in U.S.A.