

TECHNICAL SERVICE POINTER

FOR IMMEDIATE ATTENTION OF YOUR SERVICE DEPARTMENT

LAUNDRY PRODUCTS REFRIGERATION PRODUCTS KITCHEN PRODUCTS

W10411107
May 2011

This Service Pointer Applies To The Following Brands:

Whirlpool® KitchenAid® Jenn-Air® Maytag®
 Amana® Roper® Admiral® Magic Chef®

Maytag and Whirlpool Top Load Washers

Broken Lid Lock

Models:

MVWC200XW1	MVWC300XW0	MVWC400XW0	MVWC450XW0	MVWX500XW1	MVWX550XW1
MVWX600XW1	MVWX700XW1	WTW4750YQ0	WTW4800XQ1	WTW4850XQ0	WTW4850XQ0
WTW4950XW1	WTW5500XW1	WTW5550XW1	WTW5600XW1	WTW5610XW1	WTW5640XW1
WTW5700XW1					

Customer Concern:

Lid Lock may break if the customer tries to raise the lid when locked.

Cause:

Customer may try to force open the lid when it is still locked.

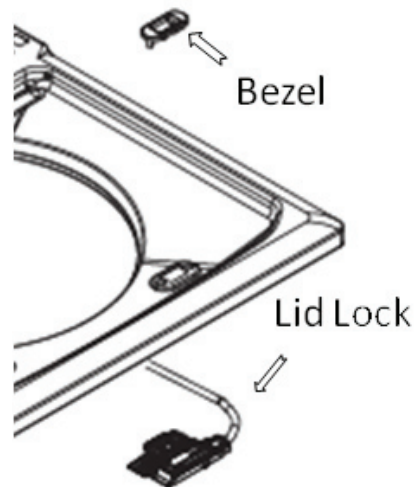
Correction:

Design changes were made to the Lid Lock "Slider" to increase strength and enhance the robustness of the lock.

Order Lid Lock Kit # W10404050 and install following the instructions supplied with the kit.

Kit contains:

- 1 - W10238287 - Latch
- 1 - W10392041 - Bezel (white)
- 1 - W10392092 - Bezel (grey)
- 1 - W10404048 - Instruction Sheet



ALL POINTERS ONLINE: http://www.servicematters.com/tech_ref/tech_ref_main.htm

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