

SERVICE POINTER



FOR IMMEDIATE ATTENTION OF YOUR SERVICE DEPARTMENT

LAUNDRY PRODUCTS REFRIGERATION PRODUCTS KITCHEN PRODUCTS

L8178730
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THIS SERVICE POINTER APPLIES TO THE FOLLOWING BRANDS:



KitchenAid

JENN-AIR

MAYTAG

Amana

BY WHIRLPOOL CORPORATION

Admiral

Whirlpool Front Load Steam Duet Washer

Will not immediately start after delivery

Model Numbers: WFW9600T*
(* = all colors, all engineering digits)
Serial Numbers: All

CONDITION:

Installers or customers may believe that the front load washer just installed is a "DOA" unit.

CAUSE:

Steam assist models have an Automatic Adjustment Mode built into the electronics. The Automatic Adjustment Mode is generally 90-100 seconds but may take up to 5 minutes at the beginning of each cycle before the washer begins to fill. This Automatic Adjustment Mode is necessary to ensure the most efficient operation of the washer.

RESOLUTION:

Advise the customer that the washer will go into the Automatic Adjustment Mode every time the washer is turned on. In the future, a label will be attached to the door advising the installer and the customer of this calibration mode.

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