

Bulletin

Amana

Comm. Microwave	Dehumidifier	Dishwasher
Dom. Microwave	Export Comm.	Heating Product
√ Laundry Product	PTAC Products	Range Product
Refrigerator/Fzr	Room Air Cond.	

Date September 28, 2001
No ASQ-226A-B
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Supersedes: ASQ-226-B

Type Parts Manual Update
Policy Letter
√ Service Information

Attention Service Managers
√ Service and Parts Managers

Models ALW/DLW/SLW/LWG series washers without Sof-Sound™ package

Issue Operational sound

Warranty Not covered by product warranty.

Cause Consumer perception and/or washer location.

Action Order and install # R0000037 Sof-Sound™ quiet package kit. Models with S, Q or E in the 7th position of model nomenclature, have this feature factory installed (example: ALW891**S**AW, ALW880**Q**AW or ALW990**E**AW). Before installing kit, make sure to check washer for other sources of abnormal sound. R0000037 Sof-Sound™ kit is an "add on" accessory for new design washer models without this feature.