

# TECHNICAL SERVICE POINTER

FOR IMMEDIATE ATTENTION OF YOUR SERVICE DEPARTMENT

LAUNDRY PRODUCTS     REFRIGERATION PRODUCTS     KITCHEN PRODUCTS

W10410553  
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*This Service Pointer Applies To The Following Brands:*

Whirlpool®     KitchenAid®     Jenn-Air®     Maytag®  
 Amana®     Roper®     Admiral®     Magic Chef®

## Amana, Estate, Crosley, Maytag and Whirlpool Dryers

Drum may not ride on front panel bearing block

Models:

IV85001	NGD5100TQ1	NED5100TQ1	CED126SXQ0
CGD126SXQ0	CEDX631VQ1	7MMGP0035WQ0	WED4750XQ0
WGD4750XQ0	WED5590VQ1	WGD5590VQ1	

Serial Range: M044 - M103

### Customer Concern:

Drum may not ride on front panel bearing block, see figure 1. This may also damage the right hand support roller.



Figure 1

### Correction:

Order replacement drum assembly and right hand support roller. Order by model number.

**Note:** Inspect the rear bulkhead and the right hand support roller shaft for damage. Order by model number and replace if needed.

ALL POINTERS ONLINE: [http://www.servicematters.com/tech\\_ref/tech\\_ref\\_main.htm](http://www.servicematters.com/tech_ref/tech_ref_main.htm)  
To receive pointers by email, or to edit or delete a current email address, go to [www.servicebench.com](http://www.servicebench.com)

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